

EBSCO Information MarketPlaceSM (www.ebscomarketplace.com)

EBSCO's integrated information systems are designed to help you purchase, access and manage all types of information, including magazines, newspapers, books and e-journals!

Real Solutions for the Smallest to the Largest Order

You can feel secure when you choose EBSCO as a purchasing partner. We have earned a Dun & Bradstreet financial strength rating of 5A1, the highest awarded, and have been in the business of providing solutions for customers for more than 60 years. EBSCO is a leader in managing and integrating information for businesses. Our solutions are Web-based and B2B interactive. We are a global company and can handle anything from the smallest to the largest procurement need. Our diverse services include e-journal and print subscription access and management, research database development and access, and an online bookstore (in select countries). Solutions to your information needs do exist, and EBSCO is committed to helping you find them.



EBSCO INFORMATION
MarketPlaceSM

Customized Content: What You Need, Easy to Order

EBSCO's dynamic catalog gives you the ability to tailor ordering capabilities to your organization's unique needs ... magazines, newspapers, books (in select countries) and e-journals. Our goal is to provide your users with the materials they need most ... when they need them.

Integrated Business Controls: You're in Charge

You maintain control over your purchasing procedures. EBSCO offers ordering and invoicing tools that integrate with your business processes, giving you greater control over spending. Our system helps you capture enterprise-wide spends for these items.

Robust Reporting Tools: You're in the Know

Custom reporting tools give you specialized feedback so you can understand and manage company purchasing trends and employee buying behavior. All reports are proprietary and can be accessed by authorized personnel only.

One-stop Shopping: Save Time and Money

We offer millions of books (in select countries) and tens of thousands of magazines, as well as newspapers and e-journals. By using EBSCO Information MarketPlaceSM, you become more efficient and reduce payment costs and processing time. Don't waste time ordering from several different publishers or vendors when we can serve as your single-source supplier.

Personal, Responsive Customer Service: Dedicated to Your Needs

Our corporate customer care team is knowledgeable and available to answer your questions and concerns. These experienced customer care representatives, plus a dedicated implementation team, are ready to get you started today!

Flexible and Secure: Order with Confidence

We provide a variety of payment methods to fit your company's specific needs. Purchase orders, e-invoicing, ACH (automated clearing house), checks, wire transfers, credit cards ... we'll even work with you and your enterprise-wide solution to create a custom system. We're a leader in working with Ariba®, Oracle®, SAP and others. With EBSCO, no need to worry ... Internet transactions are 100 percent secure.

EBSCO Information MarketPlaceSM Offers Two Solutions for Your Convenience: Desktop and E-Procurement

Two solutions ... what does each offer?

Desktop Solution

Our desktop solution provides corporations and their employees with a simple, efficient method for purchasing books (in select countries), magazines, newspapers and e-journals. Users can place orders from their desktops, and administrative tools give you the ability to track order placement and spending and manage the order approval process.

What does our desktop solution include?

- A vast selection of magazines, newsletters, newspapers and e-journals, including a serial title file with thousands and thousands of titles
- Millions of books (in select countries)
- Administrative tools that enable order tracking, user and order approval (optional), customer messaging, easy branding and more ... track and control orders right from your desktop
- Personal service provided by Regional Offices via phone, e-mail or fax
- Numerous payment options are available
- Invoicing and reporting flexibility – formats available include EDI or print
- Secure, online ordering environment using Secure Sockets Layer protocols. Every user account is password protected. A global password that applies to all users can be created on request.
- Marketing support to create awareness and encourage your employees to use the service
- Complimentary online training, as well as support literature.

E-Procurement Solution

If you're part of a global organization and your position involves spend compliance, procurement solutions, enterprise resource planning or e-commerce, then you probably already have a system in place that tracks spending across all cost centers. EBSCO stays on top of industry trends and has developed interfaces with systems such as Ariba®, Oracle® and SAP.

What is included in our e-procurement solution?

- Tens of thousands of line items for magazines and newsletters, plus e-journals and newspapers
- Millions of books (in select countries)
- Extensive user features for searching and browsing, and quick checkout
- A secure online ordering environment
- Personal service and support for non-catalog orders through EBSCO's Regional Offices
- An experienced and knowledgeable implementation team.

How do I set up an account?

It's easy. If you are a current EBSCO customer, just contact your local EBSCO Regional Office. If you are new to EBSCO, visit www.ebsco.com and select the Regional Office nearest you for more information.

EBSCO offers a wide variety of information services solutions. Whether you are a current customer or new to EBSCO, our Regional Offices located worldwide are there to assist you with all your information procurement needs.