



BlueCross BlueShield of Alabama

Welcome to ***Blue Advantage***! We are pleased that you have enrolled in Blue Cross and Blue Shield of Alabama's ***Blue Advantage*** Medicare program.

Enclosed is your ***Blue Advantage*** Member Packet. This packet includes important information about your ***Blue Advantage*** Medicare Plan. Please read through your packet carefully and store in a safe place in case you need to refer to it in the future. Your ***Blue Advantage*** Member Packet includes the following:

- Evidence of Coverage Booklet – This booklet details your Medicare health ***Blue Advantage*** coverage.
- Provider Directory – This directory lists ***Blue Advantage*** approved physicians and providers of medicals service.
- Pharmacy Directory – This directory lists eligible pharmacies under your ***Blue Advantage*** Plan.
- Advance Directive for Health Care – This living will and Health Care Proxy is provided for your convenience.

As a member of ***Blue Advantage***, you will receive a new identification card by mail in seven to ten business days. You can show this letter to your providers of service – doctors, hospitals, pharmacy or any provider of medical service. If you do not receive your ***Blue Advantage*** ID card within ten days, please contact our Customer Service department at 1 888 234-8266, TTY: 1 800 257-3384.

We are glad you have joined the millions of Americans who carry the Blue Cross and Blue Shield of Alabama card. Thank you for enrolling in ***Blue Advantage***, and welcome to the Blue Cross family.