



# COMMERCIAL PEST MANAGEMENT AGREEMENT

COMMERCIAL \_\_\_\_\_  
 INDUSTRIAL \_\_\_\_\_  
 INSTITUTIONAL \_\_\_\_\_  
 FOOD HANDLING \_\_\_\_\_  
 INSPECTION DATE \_\_\_\_\_

ACCOUNT NO. \_\_\_\_\_  
 BRANCH NO. \_\_\_\_\_  
 ROUTE NO. \_\_\_\_\_  
 MAP GRID \_\_\_\_\_  
 START DATE \_\_\_\_\_

1. PARTIES: This agreement is made between TRULY NOLEN and the CUSTOMER as follows:

CUSTOMER: Name \_\_\_\_\_  
 Service Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Billing Name \_\_\_\_\_  
 Billing Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Special Billing Information \_\_\_\_\_

Phone ( ) \_\_\_\_\_  
 Contact: \_\_\_\_\_  
 Fax ( ) \_\_\_\_\_  
 Phone ( ) \_\_\_\_\_  
 Contact: \_\_\_\_\_  
 Fax ( ) \_\_\_\_\_  
 E-Mail: \_\_\_\_\_

## 2. SCOPE OF SERVICE:

- A. Service to be provided for the following pests:  
 Roaches  Rats  Mice  Spiders  Silverfish  Crickets  Scorpions  Ants *\*Excluding carpenter ants*  
 Other - specify \_\_\_\_\_
- B. Flying insects and fleas or any other pest not specifically listed shall incur an extra charge if requested by the customer.
- C. Any rodent proofing or other mechanical alterations found to be necessary can be done at additional cost to the customer. Authorization for additional work of this type will be on a separate agreement.

## 3. CUSTOMER COOPERATION:

- A. Pest management includes the utilization of pesticide materials and devices (the responsibility of TRULY NOLEN) integrated with the maintenance of sanitation and the mechanical pest proofing of buildings (responsibility of the CUSTOMER).
- B. To this end, the Truly Nolen technician shall prepare a sanitation report, such as that submitted with this agreement, after each service and it is to be signed and retained by an authorized agent of the customer. The CUSTOMER agrees that conditions reported therein as being inconsistent with good sanitation and effective mechanical prevention will be corrected expeditiously. Failure to cooperate in the correction of these conditions may cause Truly Nolen to give 30 days notice of intent to cancel and void this agreement and any guarantees herein stated.

## 4. TRULY CARE COMMITMENT:

- A. If for any reason a Truly Nolen service person fails to keep a firm appointment without 24 hours prior notice, Truly Nolen agrees to be penalized for one month's service charge, in compensation for inconvenience and expense to your company.
- B. The CUSTOMER agrees to pay for a service call should a definite scheduled appointment be postponed or broken without 24 hours prior notification.
- C. In the event that a need for emergency service arises Truly Nolen will respond within \_\_\_\_\_ hours or will forfeit one month's cost of service.

## 5. SERVICE SCHEDULE:

As Indicated:

JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	DAY	NIGHT	KEY

SVC Rate _____ x _____ Svcs: \$ _____
Intensive Service \$ _____
Total Contract Value \$ _____
Less 5% Discount \$ _____
Subtotal \$ _____
Sales Tax \$ _____
Total Investment \$ _____

Annual Service Investment \$ _____
Total Annual Investment Including Discount \$ _____

<b>PAYABLE:</b>	Amount Invested \$ _____
_____ Full Year Discount	Cash Receipt # \$ _____
_____ At Time of Service - C.O.D.	Check Number \$ _____
_____ Special Billing (P.O. # Required)	Credit Card:
_____ Within 15 Days of Receipt of Statement	<input type="checkbox"/> MC <input type="checkbox"/> VISA <input type="checkbox"/> AMEX <input type="checkbox"/> Discover

6. TERM OF AGREEMENT: This agreement is effective for a period of one year (12 consecutive months) and shall renew month-to-month thereafter unless written notice is given 30 days in advance by either party.

7. LEGAL OBLIGATION: Should it become necessary to retain legal counsel in order to enforce the terms of this agreement, then reasonable attorney's fees and court costs may be collected.

8. SPECIAL INFORMATION, FIRST SERVICE: \_\_\_\_\_

9. SPECIAL INFORMATION, MAINTENANCE: \_\_\_\_\_

10. TYPE OF GUARANTEE:  PREMIUM  LIMITED

11. ACCEPTANCE: Truly Nolen reserves the right to reject this proposal unless accepted within 90 days of the date of inspection. (Independently owned and operated.)

Warning - Pesticides can be harmful. See caution statement on reverse side.

TRULY NOLEN

Address \_\_\_\_\_  
 Inspector \_\_\_\_\_  
 License # \_\_\_\_\_  
 Phone ( ) \_\_\_\_\_  
 Lead Source \_\_\_\_\_

ACCEPTED BY:

For: \_\_\_\_\_  
 Auth. Signature \_\_\_\_\_  
 Print Name \_\_\_\_\_  
 Title \_\_\_\_\_  
 Date \_\_\_\_\_

## ***CAUTION***

***WARNING:*** Pesticides can be harmful. Keep children and pets away from pesticide applications until dry, dissipated or aerated. Anyone sensitive to chemicals should check with their physician before treatment. Truly Nolen will provide technical information on products to be used on request.