

Claudette Ferland
 53004205 239-267-4278
LW BI MTHLY 6929 Wittman Drive
 53004205 Fort Myers, FL 33919
Branch: 053 **Grid:** 110-03
Route: 053-200
Last Service Date: 08/19/2004
Special Instructions: ST AUG/5000



Service Order Type LW BI MTHLY
 S.O. # 53802102
 S.O. Rate \$50.00
Prior Balance \$50.00
 As of 10/06/2004
Service Order Rate \$50.00
 Sales Tax \$0.00
 Subtotal \$50.00
TOTAL DUE: \$100.00
Terms COD
Amount Collected: \$ _____
Cash/Check Receipt #: _____

Date _____			Time In _____			Time Out _____		
Materials Used	%	Amount	Materials Used	%	Amount	Materials Used	%	Amount
Agriplex			Horticulture Oil			Merit – Liquid		
Asend			Iron			Pyrethrum		
Atrazine			Lesco Wet			Quicksilver		
Dylox			LI 700			Talstar – Gran		
Fertilizer – Dry			Mancozeb			Talstar – Liquid		
Fertilizer – Liquid			Merit – Gran			Top Choice		

Technician Notes: _____

Tech Signature _____ **Customer Signature** _____

Truly Nolen of America, Inc.
 1-800-Go Truly
 www.TrulyNolen.com

053-Lee County Lawn
 2715 Edison Avenue
 Ft. Myers, FL 33916
 239-479-5116

WARNING: Pesticides can be harmful. Keep children and pets away from pesticide applications until dry, dissipated or aerated. For more information, contact Truly Nolen Exterminating, at (239) 479-5116.

Truly-Scape® Ground Enhancement

<input type="checkbox"/> Turf	<input type="checkbox"/> Inspection	<input type="checkbox"/> Please Water In
<input type="checkbox"/> Ornamentals	<input type="checkbox"/> Insect	<input type="checkbox"/> Too Dry
<input type="checkbox"/> Citrus Trees	<input type="checkbox"/> Disease	<input type="checkbox"/> Check Sprinklers
<input type="checkbox"/> Palm Trees	<input type="checkbox"/> Fertilizer	<input type="checkbox"/> Mowing Too Short
<input type="checkbox"/> Shade Trees	<input type="checkbox"/> Broad-Leaf Weeds	<input type="checkbox"/> Dull Mower Blade
<input type="checkbox"/> Insect Activity Found	<input type="checkbox"/> Grassy Weeds	<input type="checkbox"/> Not Mowing Enough

INVOICE PORTION

Detach and return with your payment

Customer: Claudette Ferland
 Svc Order/Invoice #: 53802102
 Prior Balance: \$50.00
 Service Rate: \$50.00
 Sales Tax: \$0.00
TOTAL DUE: \$100.00



Amount Paid: \$ _____
Bill My Credit Card:
 MC Visa AMEX Discover
Card #: _____
Exp. Date: _____
Signature: _____

**SAVE 5% BY PAYING FOR ONE YEAR'S SERVICE IN ADVANCE
 DON'T MISS OUT ON TRULY NOLEN'S \$25.00 REFERRAL BONUS**

TRULY NOLEN'S GUARANTEE

TRULY NOLEN GUARANTEES YOUR SATISFACTION. IF THERE IS A PROBLEM WITH ANY PART OF YOUR SERVICE WE WILL CONTINUE TO SERVICE YOUR HOME AT NO EXTRA CHARGE UNTIL YOU ARE SATISFIED. WE GUARANTEE SATISFACTION OR YOUR MONEY BACK FOR YOUR LAST SERVICE.

CUSTOMER'S RESPONSIBILITY FOR LAWN CARE

Customers are responsible for monitoring lawn and ornamental plants between regularly scheduled visits. If problems develop, notify us promptly so we can schedule a no charge courtesy call. Since many factors outside the company's control can affect the condition of lawns and ornamental plants (including but not limited to mowing practices, irrigation, adverse weather and soil problems) we cannot be responsible for sod or ornamental replacement.

Dethatching: *St. Augustine* (Pursley Seville, Horatam, Bitter Blue) – These grasses build up thatch quickly. Thatch restricts movement of water, air fertilizers and pesticides into the soil. This increases the chances for diseases and decline. For established lawns we recommend vertical cutting in the spring prior to growing season, every two to three years. Vertical machines have vertical blades that slice through the turf and pull the thatch to the surface for removal.

Watering: Always allow for the watering in of pesticides when necessary. *St. Augustine* (Pursley Seville, Floratam, Bitter Blue) – Water in the morning (between 4:00am to 9:00am) one inch of water per application. Watering may be reduced during cooler months and periods of rainfall. *Bahia* – This is the best drought tolerant grass available. However, lack of water will turn it brown. For a consistent green color, we recommend morning watering (between 4:00 a.m. to 9:00 a.m.) during dry periods. Water should be applied in the morning hours to allow the grass to dry lessening the chance for disease. Bahia lawns may require watering in the evening prior to a mole treatment for best results.

Mowing: All grasses should be cut at a height of or at least 3 inches. Always use a sharpened blade. We recommend having 2 blades and changing them every mowing. Remember never cut more than one third of the grass height. Lawn mower blade height should be set on a concrete surface.

CALL TRULY NOLEN TODAY FOR A PEST OR TERMITE INSPECTION

Most infestations originate outdoors. The heart of Truly Nolen THREE ZONE PROTECTION is based on an extremely well established exterior barrier and the reduction of pest harborages and populations. When this exterior barrier is reinforced on a regular basis, the need for interior service is dramatically reduced. If interior service is ever required, please feel free to contact us for a no charge courtesy call.

TRULY NOLEN FAMILY OF SERVICES

PEST CONTROL

Residential Pest Control
Commercial Pest Control
Carpenter Ant Control
Rodent Control

TERMITE INSPECTION & CONTROL

Termite Soil Pre-Treatment
Fumigation
TruGuard Treatment for Drywood Termites
Termite Treatment & Prevention Service

How are we doing?

On time	A	B	C	D	F
Polite & Respectful	A	B	C	D	F
Communications	A	B	C	D	F
Appearance	A	B	C	D	F
Technical Knowledge	A	B	C	D	F
Professionalism	A	B	C	D	F
Overall	A	B	C	D	F

Would you *recommend* Truly Nolen service to your family, friends and neighbors? **YES** **NO**

Comments: _____

